



Firefly Lodge FAQ:

Cancellation Policy for Group Lodges (Elk Lodge, Bear Lodge, Firefly Lodge, Deer Lodge): If you cancel 120 days or more before your arrival date, you will receive a full refund of monies paid.

If you cancel 119-60 days before your arrival date, no deposit refund will be given, but monies paid will be applied to a future stay (rain check) in the same calendar year. No portion of monies paid will be refunded, even if the new reservation total is less than the original.

If you are unable to rebook within the same calendar year, all monies paid will be forfeited, UNLESS we are able to rebook the dates for which you cancelled, in which case we will grant you a refund for those nights.

Because full payment for your reservation is due by 60 days prior to check-in, if you cancel fewer than 60 days before your arrival date, all monies paid will be forfeited and will not be allowed to be applied to a future stay. However, if we are able to rebook any of the dates you cancelled, we will grant you a refund for those nights.

What appliances are available in Firefly Lodge?

1 full-sized refrigerator/freezer, 1 dishwasher, 1 microwave, 4-burner electric stove, double oven, 1 industrial-size Bunn coffeemaker with 2-3 coffee pots, 1 Keurig-style coffeemaker (the latter is not guaranteed), washer/dryer (bring your own supplies), and trash compactor (please bring your own bags).

Are grills provided?

Firefly Lodge provides a gas grill and a charcoal grill. Propane is provided for the gas grill. Please contact Guest Services if you need it refilled during your stay. You need to bring your own charcoal/lighter/lighter fluid for the charcoal grill.

What items are provided for babies?

Firefly has 1 highchair. We do not provide pack-n-plays or baby gates. Firefly does have an interior stair case between floors.

What A/V is available for meetings/sessions?

For guests renting Firefly Lodge: There is a Roku TV with HDMI input in both the upstairs and downstairs living rooms of Firefly Lodge that many of our groups use for their group sessions.

Do you offer sound systems or sound technicians?

Unfortunately, we do not.

What onsite activities are available for Firefly Lodge guests exclusively?

Volleyball net & ball (guest sets up and puts away net), basketball hoop, Play Station 2 and Xbox 360 video game systems with several games (downstairs living room) corn hole, private/gated pool, fountain (**please do not enter**), and private hot tub.

What is parking like?

There are approximately 6-8 parking spaces at Firefly Lodge. Please inquire with Guest Services PRIOR to bringing a trailer, bus, RV, etc. 10-15 passenger vans are fine. Please **DO NOT** park at the cottage next door, nor on gravel driveway.