



Elk Lodge FAQ:

What is the cancellation policy?

Cancellation Policy for Group Lodges (Elk Lodge, Bear Lodge, Firefly Lodge, Deer Lodge):

If you cancel 120 days or more before your arrival date, you will receive a full refund of monies paid.

If you cancel 119-60 days before your arrival date, no deposit refund will be given, but monies paid will be applied to a future stay (rain check) in the same calendar year. No portion of monies paid will be refunded, even if the new reservation total is less than the original.

If you are unable to rebook within the same calendar year, all monies paid will be forfeited, UNLESS we are able to rebook the dates for which you cancelled, in which case we will grant you a refund for those nights.

Because full payment for your reservation is due by 60 days prior to check-in, if you cancel fewer than 60 days before your arrival date, all monies paid will be forfeited and will not be allowed to be applied to a future stay. However, if we are able to rebook any of the dates you cancelled, we will grant you a refund for those nights.

What appliances/cookware are available in Elk Lodge?

2 full-sized refrigerator/freezers, 1 mini fridge, 2 dishwashers, 3 microwaves, stove with 6 gas burners/flat top griddle/2 convection ovens, 1 industrial-size Bunn coffeemaker with 6-8 coffee pots, and 1 Keurig-style coffeemaker (the latter is not guaranteed), specialty items for group meals – roaster, crockpot, blender, serving pans, etc, and a washer/dryer (bring your own supplies).

Are grills provided at Elk Lodge?

Elk Lodge provides a gas grill and a charcoal grill. Propane is provided for the gas grill. Please contact Guest Services if you need it refilled during your stay. You need to bring your own charcoal/lighter/lighter fluid for the charcoal grill.

What items are provided for babies?

There are 3 highchairs in Elk Lodge. We do not provide pack-n-plays.

What A/V is available for meetings/sessions?

For guests renting Elk Lodge: There is a projector screen in the upstairs common room. You will need to bring your own projector. There is also a Roku TV with HDMI input on a rolling stand in the common room of Elk Lodge that many of our groups use for their group sessions. In the

downstairs living room, there is also a Roku TV with HDMI input. This is a great spot for small sessions of 10-20 people.

Do you offer sound systems or sound technicians?

Unfortunately, we do not.

Do you provide tables for our set up?

The upstairs common room of Elk Lodge has approximately fifteen 6'x2' white tables.

What onsite activities are available for Elk Lodge guests exclusively?

Pool table and ping-pong table. Corn hole on the porch.

What is parking like?

There are approximately 15 parking spaces at Elk Lodge. Please inquire with Guest Services PRIOR to bringing a trailer, bus, RV, etc. 10-15 passenger vans are fine.