



## **Cedar Cove FAQ:**

### **What is the cancellation policy?**

#### **Cancellation Policy for Individual Small Cabins (Blue Spruce, Cedar Cove, Hemlock Haven):**

If you cancel 90 days or more before your arrival date, you will receive a full refund of monies paid.

If you cancel 89-30 days before your arrival date, no deposit refund will be given, but monies paid will be applied to a future stay (rain check) in the same calendar year. No portion of monies paid will be refunded, even if the new reservation total is less than the original. If you are unable to rebook within the same calendar year, all monies paid will be forfeited, **UNLESS** we are able to rebook the dates for which you cancelled, in which case we will grant you a refund for those nights.

Because full payment for your reservation is due by 30 days prior to check-in, if you cancel with fewer than 30 days before your arrival date, all monies paid will be forfeited and will not be allowed to be applied to a future stay. However, if we are able to rebook any of the dates you cancelled, we will grant you a refund for those nights.

### **What appliances are available in Cedar Cove?**

1 full-sized refrigerator/freezer, 1 microwave, 1 electric stove/oven, 1 drip-style coffeemaker, and 1 Keurig-style coffeemaker (the latter is not guaranteed). Cedar Cove does NOT provide a washer/dryer – the Townsend Laundromat is located at 8025 E Lamar Alexander Pkwy.

### **Are grills provided?**

Cedar Cove provides a charcoal grill. You need to bring your own charcoal/lighter/lighter fluid for the charcoal grill.

### **What onsite activities are available for Cedar Cove guests exclusively?**

Private hot tub

### **What items are provided for babies?**

You will have to provide your own highchair and pack-in-play.

### **What is parking like?**

There is 1 parking space at Cedar Cove (2 if they are compact cars) at Cedar Cove. Please DO NOT park in the circle driveway.