

Policies

1. DEPOSIT and FINAL PAYMENT:

A deposit payment equal to one night's rent is due at the time of booking to confirm your reservation.

Your final payment is due no later than 10 business days before you arrive.

For groups: The contact person is to collect final payments from all members of the group and remit the balance payment by check or credit card at least 10 business days before you arrive.

2. CANCELLATION POLICIES:

Elk, Bear, or Deer Lodges:

If you cancel 120 days or more before your arrival date, you will receive a full deposit refund.

If you cancel 60-120 days before your arrival date, you will receive one rain check valid for 1 year, but it must be re-booked within 6 months. No deposit refund will be given. If you do not re-book in 6 months your deposit will be forfeited.

If you cancel less than 60 days before your arrival date, no rain check or deposit refund will be given.

Hemlock Haven, Cedar Cove, or Blue Spruce cabins:

If you cancel 90 days or more before your arrival date, you will receive a full deposit refund.

If you cancel 30-90 days before your arrival date, you will receive a rain check to re-book in 6 months or your deposit will be forfeited.

If you cancel less than 30 days before your arrival date, no rain check or deposit refund will be given.